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# MAPSS, a Multi-Aspect Partner and Service Selection Method

**Zbigniew Paszkiewicz**

*zpasz@kti.ue.poznan.pl*

**Willy Picard**

*picard@kti.ue.poznan.pl*

*Poznań University of Economics*



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# Agenda

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- Method assumptions
- Social protocols
- Information model
- Selection method
- Technical implementation
- Limitations
- Conclusions
- Future works



# Method assumptions



# Current approaches

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- Missing an approach integrating
  - Competence-based approach
  - Performance evaluation
  - **Social aspects**
- Separation of service search from the selection of partners
- Not mature concepts of modeling social requirements



# MAPSS method assumptions

- Partner and service selection method supporting
  - Social aspects
  - Competence-based selection
  - Partner and network performance characteristic

The novelty of the proposed method lays in the combination of the concepts



# Social protocols



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# Social protocol

- Process model encompasses
  - Process structure
  - Requirements
    - » Roles
    - » Social requirements

Referring to VO **elements**, e.g.  
- localization

A set of constraints on the relations among interacting actors (organizations and services), e.g.  
- past cooperation  
- recognition  
- use of service  
- recommendation



# Abstract protocol

S Service provider  
(organization)

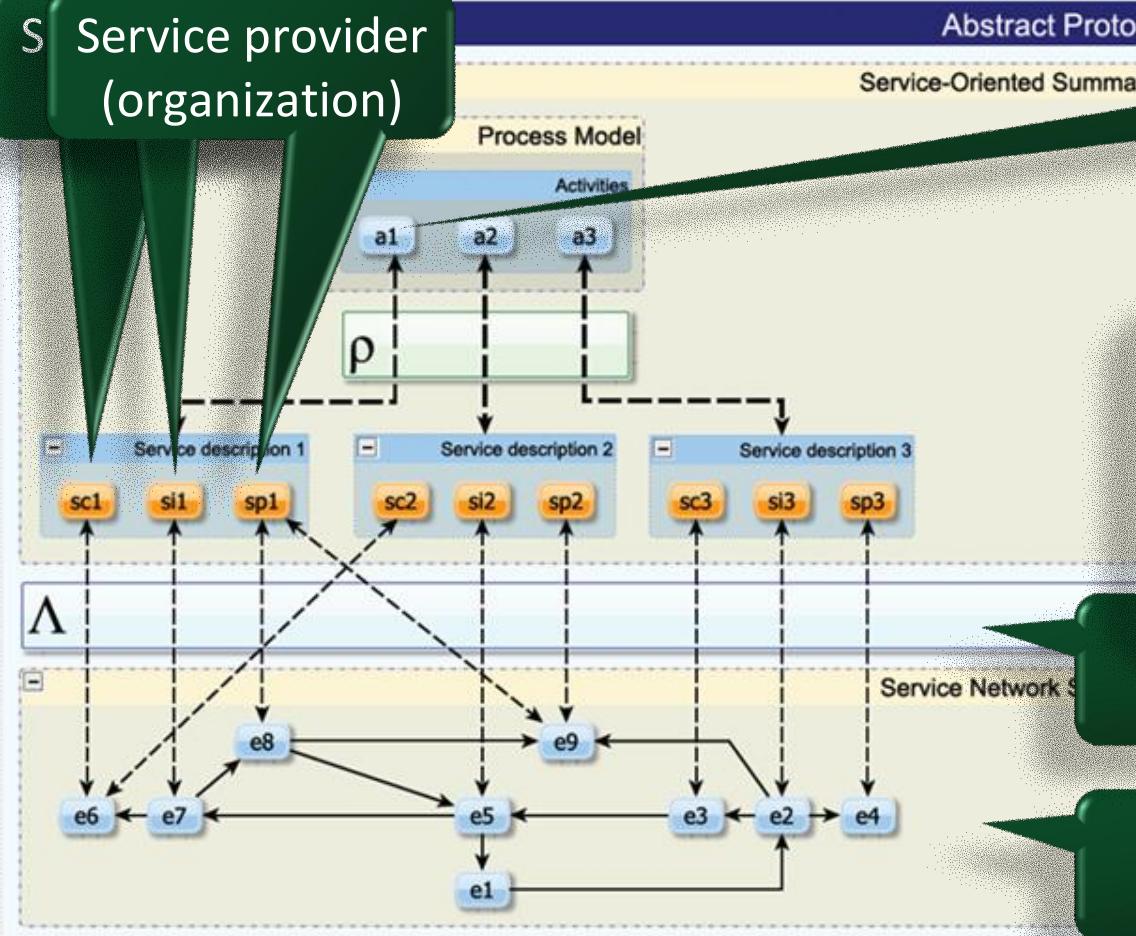
Abstract Protocol

Process activity

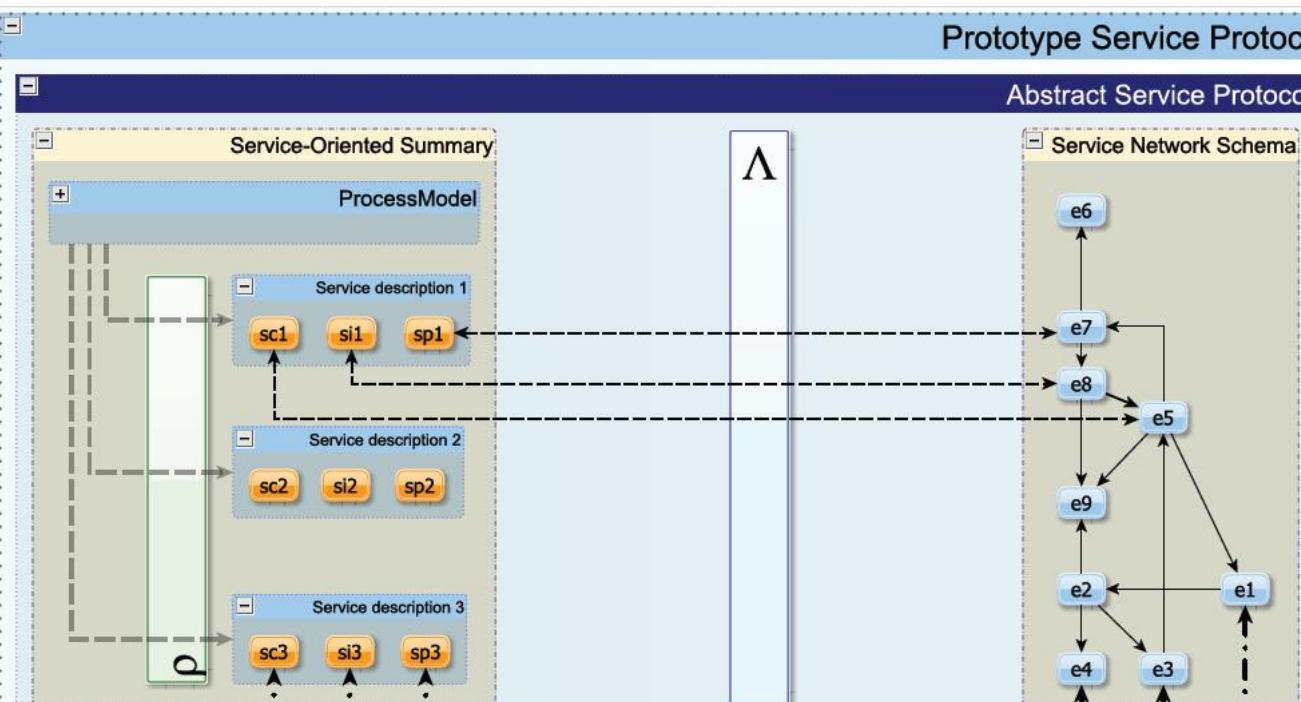
Partners and services are referred together as **VO elements**

Mapping function

Social network schema

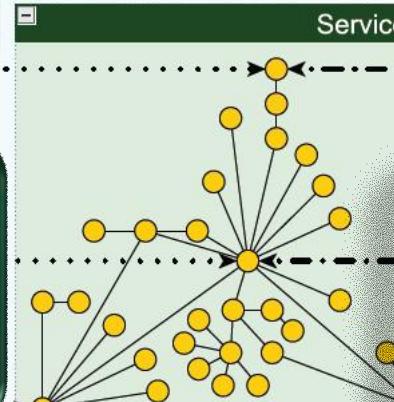


## Abstract Service Protocol



Mapping  
**social network** entities  
to  
**service description** elements

Mapping  
**social network** entities  
to  
**Social network schema**  
entities



# Multi-aspect partner and service selection (MAPSS)



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# Method information model



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# Competence description module

## Service description module

- Structured description of organization's competences and services
- **Basis for definition of roles**
- Organization/service search based on submitted criteria
- Evaluation of the conformance of an organization to a set of requirements

In the current implementation  
a modified 4-C model (Ermilova, Afsarmanesh) is used



# Social network module

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- Contents
  - Virtual organizations
  - Virtual organization partners
  - VOBÉ members
  - Individuals
  - Virtual Organization variants
  - Services
- **Basis for definition of social requirements**



# Indicator module

# Monitoring module

Not only **performance** indicators

- Definition of **complex requirements** involving various aspects in a single indicator, e.g.
  - competences and social relations
- Monitoring of requirement values and notification of changes



# Selection method



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# Method outline

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1. Definition of VO specification
2. Selection of partners and services for roles
3. VO variant generation
4. Performance evaluation
5. VO inception

In every phase, **human action** may lead to requirements redefinition, preference modification, repetition of a steps, and reconfiguration of used supporting tools



# Definition of VO specification

- Set of requirements
- VO planner's preferences
- VO planner's fitness functions and acceptable requirement conformance levels

# Definition of VO specification

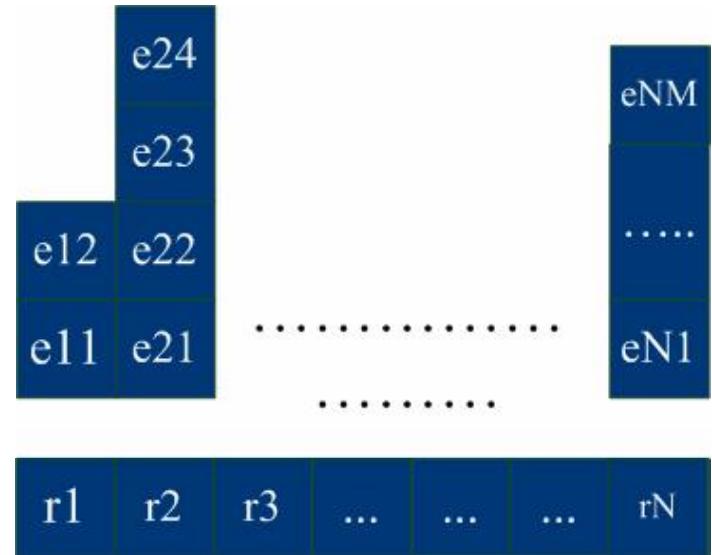
- Requirement types
  - Roles
  - Social requirements
  - Indicators i.e. performance requirements
- Aspects
  - VO elements
  - Process
  - Subsets of partners
  - Subsets of services

Defined in  
**abstract social  
protocol**

User defined

# Selection of partners and services for role

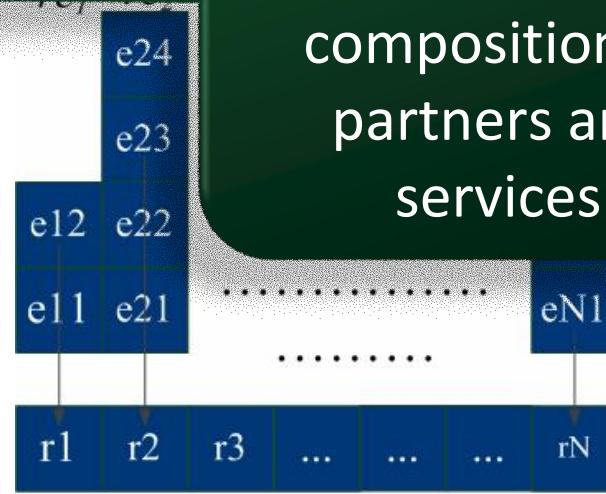
- Set of services or organizations for each role
- Sorting and filtering out elements
- Requirements used
  - Roles



# Generation of VO variants

- **Genetic algorithm** - determination of the best fitted VO variants
- **Fitness function** - estimation of the level of satisfaction of social requirements
- **Threshold value** - used to filter out the VO variants
- Requirements used
  - Social requirements

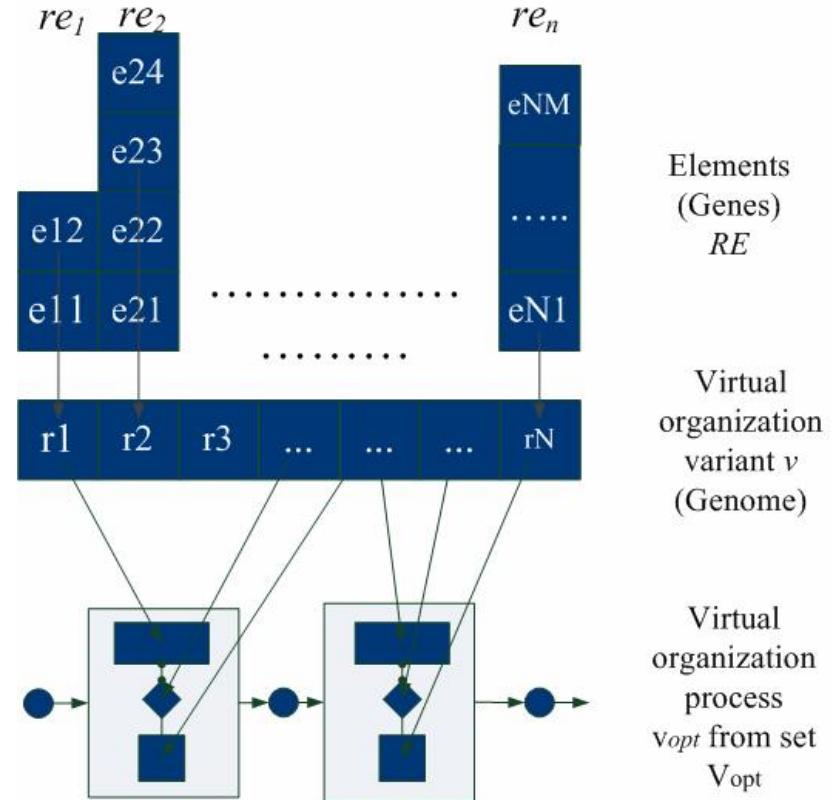
**VO Variant** -  
possible  
composition of  
partners and  
services



Virtual  
organization  
variant  $v$   
(Genome)

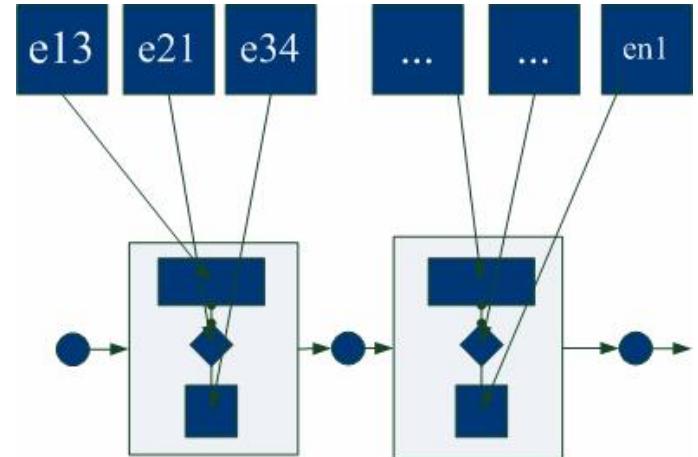
# Performance evaluation

- **Fitness performance function** - taking into account various performance aspects, including
  - Operational performance
  - Effectiveness
  - Responsiveness
  - Cost
- Requirements used
  - **Performance requirements**



# VO inception

- Choosing the “winning” VO variant
- Registration as a VO in
  - competence description
  - social network



# VO specification structure

Aspects	Roles	Social req.	Performance req.
Partner	Phase 2	-	-
Service	Phase 2	-	-
Subset of partners	-	Phase 3	-
Subset of services	-	Phase 3	Phase 4
Process	-	-	Phase 4

Phase 2. Selection of partners and services for roles  
Phase 3. VO variant generation  
Phase 4. Performance evaluation



# Technical implementation



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# System implementation

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- ErGo system
- To be used in constructing sector



# Implementation environment

- Programming platform
  - Java
- Web application
  - Google web Toolkit
- System modularity
  - OSGi
- Genetic algorithm
  - Java Genetic Algorithm Package
- Social network
  - Java Universal Network Graph Framework



OSGi™





[Create initializer](#)  
[Create matchmaker](#)  
[Abstract pinets](#)  
[MatchMakers](#)  
[Configuration](#)

1

[Roles](#)[Variants](#)[Process](#)[Requirements](#)

Virtual organization created: Trust (Naramowice)



[Create initializer](#)  
[Create matchmaker](#)  
[Abstract pinets](#)  
[MatchMakers](#)  
[Configuration](#)

### Configuration

**MatchMaker Service** MatchMaker service ▾

Description MatchMaker service implemented by ZP  
Vendor ZP  
Class pl.poznan.ue.itsoa.ergo.matchmaker.memory.service.MatchMakerOSGiService

**Vo element search service** Serach variants service (GA in SocialNet) ▾

Description GA opearmed on SocialNet side with fixed function  
Vendor ZP  
Class pl.poznan.ue.itsoa.ergo.matchmaker.memory.service.SocialnetVariantSerachServiceImpl

**Catalogue service** Catalogue (competence.desc) service ▾

Description Catalogue service (from competence.desc module) implementated by ZP  
Vendor ZP  
Class pl.poznan.ue.itsoa.ergo.competence.desc.memory.service.CatalogueService

**Service catalogue service** Catalogue (service.desc) service ▾

Description Service catalogue service - ZP implementation  
Vendor ZP  
Class pl.poznan.ue.itsoa.ergo.service.desc.memory.ServiceCatalogueService

**Element discovery service** Discovery service ▾

Description Discovery service implemented by ZP in Matchmaker - used for finding elements (services, organizations) meeting requirements defined for node, used in NodeEvaluator tool  
Vendor ZP  
Class pl.poznan.ue.itsoa.ergo.matchmaker.memory.finder.MatchMakerVoElementDiscoveryService

**Generate service** Generate variants service ▾

Description Generation of variants implemented as genetic alorithm bz ZP

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# Limitations



# Limitations

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- Instantiation of the whole social protocol before process launching
- Single user approach
- Privacy related issues are not addressed
- Static method



# Conclusions



# Conclusions

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- Combination of **social aspects, competence-based selection and performance characteristic**
- Already implemented
- Ongoing validation in constructing sector
- Source of social data



# Future works



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# Future works

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- Continuous selection
- Collaborative method
- Dynamic selection method

Method configurability  
+  
method instance logging  
=

**recommendation method based on  
process mining techniques**



# ***MAPSS, a Multi-Aspect Partner and Service Selection Method***

# **Thank you**

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# **MAPSS, a Multi-Aspect Partner and Service Selection Method**

# Thank you

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# Processes within VO

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- Processes of adaptation
- Collaborative process modeled as a social protocol
- Partner and service selection process throughout VO existance



# User tools and services

- Evaluators of node/variant/process
- Functions for evaluation of node/variants/process
- Mappers to roles/activities
- Services
  - Organization/service catalogue service
  - VO variant search service
  - Element discovery service
  - Social network service
  - Indicator service

Method high  
configurability



# Social protocols – basic concepts

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- Service description
- Service-oriented summary
- Social network schema
- Abstract protocol

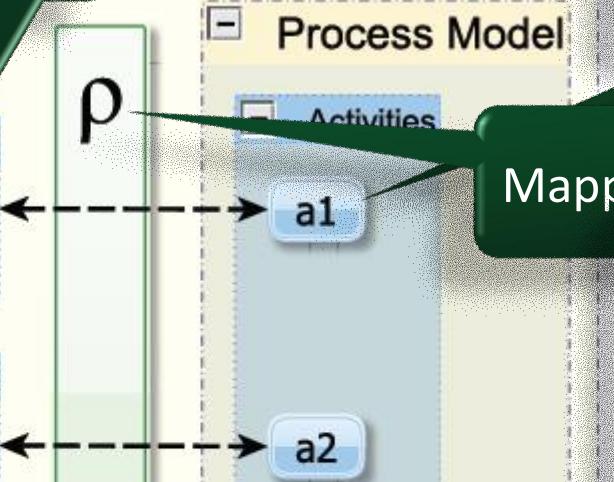
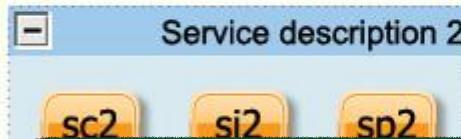
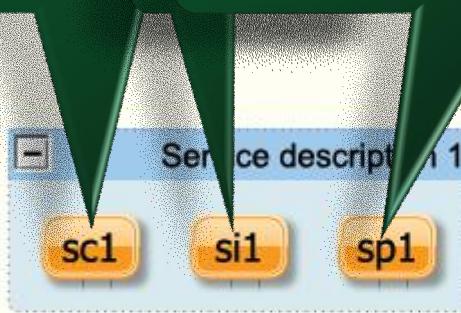


# Service-oriented summary

Service

Service provider

Process activity



Mapping

Partners and services are referred together as **VO elements**

**Service description** is a triplet:

- a service consumer (organization)
- a service (service)
- a service provider (organization)

# Social network schema

- A graph in which ***entities*** are **roles** and ***links*** are **social requirements** concerning actors playing these roles

